

2018-2019 UNIVERSITY OF FLORIDA

UFIT HIGHLIGHTS

OneIT for the #GatorGood



UF UNIVERSITY of FLORIDA

Best Colleges

U.S. News & WORLDREPORT

#8

Public Universities
2019

723,944

OF PAYCHECKS PROCESSED

Number of Disciplines
Using HIPERGATOR:

141



SUPPORTED **76% (\$712M)** OF UF'S \$937M
SPONSORED RESEARCH PORTFOLIO

ENABLED MORE THAN
480,000 LOGINS
ON UF'S PUBLIC
WORKSTATIONS

STOPPED **85,875,993**
ATTEMPTED
ATTACKS (HACKS)
TO THE UF NETWORK



TRACKED NEARLY **3,000 REGISTRATIONS**
OF FACULTY, STAFF, AND TA'S IN ACADEMIC
TECHNOLOGY AND IT SKILLS TRAININGS

#RISE TO FIVE

FACILITATED **52,598** UF-ZOOM MEETINGS, WITH
236,576 TOTAL PARTICIPANTS IN **138** COUNTRIES



Earned a **4.77/5.00** satisfaction ranking by instructional faculty for e-Learning support services



18,747
UFAPPS
UNIQUE USERS

Supporting UF's Rise to Top-5

Our mandate is clear: Support the university's rise to #5 with world-class IT services. As we move to a OneIT model, each day we are discovering ways to leverage technology, collaborate on new ideas, and forge stronger relationships across traditional campus lines. Change brings great opportunities for innovation, and UFIT staff are ready to make that happen.

Go Gators!

Elias G. Eldayrie
Vice President & CIO
eldayrie@ufl.edu

BLOCKED
636,417,851



MALICIOUS EMAILS
FROM ENTERING UF

FACULTY SUPPORT: ADVANCING UF TO THE FOREFRONT OF TEACHING AND RESEARCH



Increasing Proficiency

Launched the Research Computing Consultant Program, so campus information technologists can assist faculty and research staff with research computing resources. Twelve participants are in the inaugural program.



Providing Academic Technology Expertise

Enabled 258,030,102 clicks in the Canvas e-Learning environment and provided expertise to instructional faculty via 10,625 support requests.



Sparking Innovation

Upgraded storage options for researchers, including the ability to easily scale out the system if more space is needed for their data. The new storage option is already 51% utilized.



Supported Online Teaching Excellence

Assisted faculty in building 65 pedagogically sound online courses in 2018-19 and recorded 839 videos for teaching and learning delivery.



Brian Hawkins
Signal Analysis Engineer
NASA | Cal Tech Jet Propulsion Laboratory

"UFIT has gone out of its way, in both timeliness and depth of services provided, to help us support Hurricane Florence disaster assistance. In less than a week I had both the physical space and account access necessary to do my work. We were able to send our plane up, record and analyze data, and provide it directly to FEMA's hazard assessment team so the most up-to-date information got quickly to the 'boots on the ground'. Pretty amazing since we didn't have a pre-existing relationship with the University of Florida."

STUDENT SUPPORT: EMPOWERING ACADEMIC SUCCESS IN A SECURE COMPUTING ENVIRONMENT



Engaging Our Students

Developed data-driven dashboards for academic advisors to easily track student information and access reports, making in-office visits more valuable and time-efficient for students and staff. More than 300,000 engagements logged from staff interacting with students about financial aid, enrollment status, and financial records.



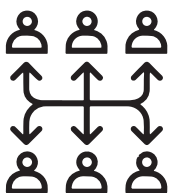
Facilitating Admissions to UF

Eased admissions staff decision-day concerns by supporting 89,664 browser sessions, a 51% increase over 2018.



Putting More Services in Students' Hands

Mobilized additional registration and student aid procedures previously requiring office visits and paper submissions.



Expanding Connectivity Options

Added more wireless access points on campus, increasing the number to 5,586 (10% increase in one year).



Jessica Williams
UF College of Medicine
Class of 2021

"I lost my hearing to pneumococcal meningitis at the age of two, and since then, my life has been an exercise in decoding. However, upon matriculating to the University of Florida College of Medicine, I found that I needed further aid in understanding complex medical terminology. Thanks to UF's inclusiveness and support via EITA devices, my hearing loss has become an entirely surmountable obstacle on my journey into medicine."

STAFF SUPPORT: PROVIDING ROBUST, RELIABLE, AND TRUSTED ADMINISTRATIVE IT SERVICES



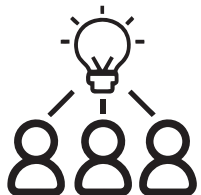
Blocking Malicious Activity

Upgraded systems that process inbound and outbound email, with enhanced scanning and filtering, to better protect UF from malicious email coming from outside the university.



Storing UF Work Product

Recorded 4.8 million sessions this year in UF's OnBase document management environment, adding 36.2 million documents from more than 69,000 users.



Empowering Collaboration

Enabled Zoom Pro accounts, including safeguards for the PHI environment. The consistent and easy-to-use service allowed the UF community to collaborate in 138 countries.



Mitigating Risk

Created the UF Data Guide online tool, helping staff make informed decisions about how and where to safely store, analyze, and share data. Launched in January 2019, the Guide has been accessed nearly 1,900 times.



Michael L. Di Lena
Center for Experiential Learning & Simulation
UF College of Medicine

"As a Teaching Lab Specialist in the College of Medicine, faculty from all departments give me patient case scenarios to build. The programming required to create the patient simulators for a variety of situations and clinical settings vary widely, depending on the department. Thanks to the customer support available from UFIT's Video Services staff, I am able to meet the diverse needs of our teaching faculty."