Our Purpose. Our Legacy.

The University of Florida Strategic Plan for IT: 2020-2025

CIO's Welcome

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As we write this plan, our country is responding to a global pandemic and deliberating how to advance racial equity and social justice. These challenging issues—and our response to them—will shape our future. With institutional engagement strategies and groundbreaking projects leveraging artificial intelligence, the University of Florida is leading the way to a more inclusive future. UF continues to model preeminence and operational excellence through the discovery of novel research outcomes, combatting the coronavirus, as well as seamlessly transitioning to remote operations and enabling business continuity.

In our quest to be among the nation's top five public universities, we are driven by our **purpose**—to *Enable Student Success*, to *Empower the Future of Research*, and to *Elevate the Stakeholder Experience* as we improve how we work, run, and grow. We are driven to establish a **legacy**—to build a world for tomorrow through a university that will inspire all of us for many years to come.

By 2025, the outcomes of this plan and broader campus efforts will position UF to drive positive change for our community and sustained preeminence across the university. The outcomes will evolve as we sketch a roadmap into the future and *Build a Resilient Cybersecurity Environment*. The incredible pace of innovation and discovery—together with UF's leadership in the realm of AI and the realization of efforts to *Accelerate Philanthropic Impact*—will continue to transform how we teach, how we learn, how we conduct research, and how we work.

UF Information Technology will be there, partnering with you to *Advance an Analytics-Enabled Environment* that empowers the university. We are deeply indebted to the hundreds of faculty, students, and staff who have contributed to this UF strategic plan for IT. Together with our colleagues and stakeholders, we are dedicated to our **purpose** and to creating a **legacy** for the future of our university, our state, and our nation.

Go Gators!

Contents

Alignment

The goals and objectives outlined in this plan are designed to support the University of Florida as a premier university that the state, nation, and world look to for leadership.

Mission

Support the university's success through service and operational excellence.

Vision

Establish and maintain exceptional services that enable UF to be a preeminent university.

Strategic Themes

- Campus Experience
- Collaboration & OneUF
- Safety & Security
- Leading in Resiliency
- Diversity, Equity, and Inclusion
- The Future of Work

GOALS

Enable Student Success

Objective

Amplify the distinctive and exceptional qualities of the student academic experience at the University of Florida through a rich and flexible technology environment.

Objective

Promote student success by expanding access, closing the digital divide, and providing tools and technologies for education that translate to advanced achievement as a student and after graduation.

Objective

Advance innovative pedagogies and the success of all students through an accessible, state-of-the-art teaching and learning ecosystem and dedicated faculty support.

Empower the Future of Research

Objective

Create a high-performance computing ecosystem for everyone in the university community.

Objective

Lead in Artificial Intelligence through access and inclusion, amplifying and accelerating research outcomes for maximum societal benefit.

Objective

Enhance faculty productivity through a high-powered and secure research experience that magnifies impact and enables collaboration.

Accelerate Philanthropic Impact

Objective

Strengthen university data governance and enable data sharing that builds stronger analytics and increases fundraising performance.

Objective

Enable a technology ecosystem that creates a world-class constituent experience that is integrated, dynamic, responsive, and personalized.

Objective

Leverage integrated technology platforms to create meaningful communities, share stories of impact, and inspire investment in the University of Florida.

Elevate the Stakeholder Experience
Objective

Advance universal design and a user-centered approach to technology services delivery for the institution's stakeholders.

Objective

Promote the University of Florida brand through the delivery of exceptional and accessible services and support from any place at any time.

Objective

Extend an integrated and holistic UF identity and experience with harmonized technological processes and resources.

Advance an Analytics-Enabled Environment
Objective

Build a shared resource for institutional and unit data related to the business of the university.

Objective

Cultivate a culture of shared responsibility, data stewardship, and data-informed decision making.

Objective

Amplify outcomes, including diversity and inclusion, across the teaching, research, and service missions of the institution through analytics and data reporting.

Build a Resilient Cybersecurity Environment
Objective

Advance institutional missions through an integrative and holistic approach to risk management with user-centered and outcome-oriented solutions.

Objective

Leverage automation to make timely, data-driven, context-aware decisions that minimize impacts of adverse events to the university's core mission.

Objective

Enable innovation by providing secure environments, promoting a risk-aware culture, and building a resilient and flexible cybersecurity environment.