IT Governance: Shared IT Infrastructure Advisory Committee (SIAC)

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Members Attending: Benjamin, Brasch, Cromer, Fitzpatrick (Chair), Lander, Matusz, Olson
Others Attending: W. Curry, C. Easley, T. Hester, D. Miller, I. Moffat

Note: This is a special meeting in between the normal monthly schedule. Because I was not clear last time about the scheduling of this meeting, Kris and Julie were unable to attend today.

1. Chairman's Notes from the previous meeting – no changes.

2. ProofPoint – Spam Quarantine Options

- Dan Cromer presented a recommendation from the Exchange Advisory Committees to reduce the number of ProofPoint Quarantine options from 5 to 2.
  - Eliminate the Default, High, and Disabled options.
  - Keep only the Medium and Low options.
  - This will eliminate all blocking (and the risk of false positives).
  - Most of what was previously blocked will now be quarantined.
  - Eliminate the Barracuda as a second filter (no longer necessary).
- **Committee Feedback:**
  - **General agreement that this is a good thing to do.**
- **Next Action:**
  - **CNS will proceed with implementation of these changes.**

3. InCommon – SSL Certificate Service

- Warren Curry presented a proposal to offer a central SSL Certificate Service whereby certificates would be purchased via UF site license, and provided to UF departments at no charge.
- Annual cost to UF is $15,000. Savings to departments could be as much as $100,000/yr.
- Unlimited certificates are included, but Wildcard certs are not available.
- Warren will administer this service centrally. Unit ISMs will administer locally.
- Many units have purchases pending, so sooner is better.
- **Committee Feedback:**
  - **General agreement that this is a priority project.**
- **Next Action:**
  - **Warren will proceed with implementation ASAP.**

4. Xmedius – Central Fax Server Service

- Ann Snowberger forwarded to me a report from an ad hoc Work Group recommending that UF Fax Server services on the main campus be enhanced to interface with Fax Server services in the Health Sciences Center.
  - The Fax Server is intended to replace real Fax Machines, and thereby save money.
  - The method for replacing a real Fax machine with a Fax Server Service still involves "scanning" documents, but then "transmitting" the scanned document as an e-mail attachment. The Fax Server translates e-mail addresses into telephone numbers (and vice versa) and then forwards the scanned document to its destination.
  - The HSC Fax Server Service is used primarily by Vet Med. 48 of 63 Fax machines were replaced by the Fax Server yielding a savings of about $10,000 per year.
  - The UF Fax Server is used mostly by departments transmitting documents into the central document imaging system and then linking them to PeopleSoft.
  - Housing has implemented a similar Fax Server.
  - In the HSC, adoption of the Fax Server has been relatively slow.
  - On the main campus, CLAS has expressed some interest in cost savings.
  - IFAS is interested in using the Fax Server to avoid long distance charges.
- **Committee Feedback:**
  - **General agreement that this would be a good thing to do.**
  - **Some cost saving potential, but user interest/expectations not yet clear.**
- **Next Action:**
  - **CNS will develop a requirements specification, and report back.**

5. Virtual Desktop – Central VDI Service

- Eric Olson explained how VDI is used today in the College of Business. About 20 students and 50 faculty currently use the system. It doesn't make sense for each unit to build their own system.
- Eric suggested that CNS provide a hosted VDI service similar to the CNS server hosting service.
- User support would remain in the local unit, close to the customer, as it is done now.
- User expectations must be carefully set, because performance is sometimes less than a real PC. For some, this may be a show stopper.
- VMWare VUE is currently the preferred platform.
- If a central VDI service were offered, it would need to be charged back, at least in the beginning.
- **Committee Feedback:**
  - **General agreement that this should be evaluated further -- with benefits and costs.**
- **Next Action:**
  - **CNS will work with Eric to spec out VDI for the College of Business.**

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6. Strategic Plan – Final Draft

- A few changes were made to include some projects suggested last time.
- **Next Action:**
    - **Send any final edits or comments to Tim by the end of this week.**
    - **Tim will forward the SIAC section to Fedro who is compiling the overall plan.**

7. Student E-mail Outsourcing – Vendor Presentations

- Nothing new since last time.
- **Next Action:**
    - **Schedule Google and Microsoft to make on-campus presentations.**

8. Next Meeting – Time and Place – resume 4th Tuesday from 3:00 to 4:00

- **Time – February 22 at 3:00 pm.**
- **Place – CSE 507.**

Additional Information:

- UF IT Governance Home: http://www.it.ufl.edu/governance/
- Shared Infrastructure Advisory Committee (SIAC) website: https://connect.ufl.edu/it/SIAC/